

WK 828 R
KETTLE



Believe in better



Customer Care Line
(after sales service)

086 100 3339

Small appliance
Instruction manual

Read this manual before operation of the appliance!

Dear Customer,

Congratulations on the purchase of your new Defy appliance!

Please read this manual carefully before using your appliance for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.

The user manual:

- This manual will provide you with information on how to safely operate and care for your appliance in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.

Controls and parts



1 Safety and set-up

Please read this instruction manual thoroughly prior to using the appliance! Follow all safety instructions in order to avoid damages due to improper use!

Keep the instruction manual for future reference. Should this appliance be given to a third party, then this instruction manual must also be handed over.

- This appliance is intended for private domestic use only and is not suitable for professional catering purposes. It should not be used for commercial use.
- Do not use the appliance for anything other than its intended use. The kettle is designed for boiling water. Do not use the kettle to boil and heat any other liquids or tinned, jarred, bottled food.
- Never use the appliance in or near to combustible, inflammable places and materials.
- Do not use the appliance outdoors or in the bathroom.
- Check if the mains voltage on the rating label corresponds to your local mains supply. To disconnect the appliance from the mains, pull out the plug.
- For additional protection, this appliance should be connected to a household faulty current protection switch with no more than 30 mA. Consult an electrician for advice.
- Do not immerse the appliance, base, power cord or power plug in water or in other liquids and do not clean parts in a dishwasher.
- Disconnect the power plug after using the appliance, before cleaning the appliance, before leaving the room or if a fault occurs.
- Do not disconnect the plug by pulling on the cord.
- Do not wrap the power cord around the appliance.
- Prevent damage to the power cord by not squeezing, bending or rubbing it on sharp edges. Keep the cord away from hot surfaces and open flames.
- Do not use an extension cord with the appliance.
- Never use the appliance if the power cord or the appliance is damaged.
- Our Household Appliances meet applicable safety standards, if the appliance or power cord is damaged, it must be repaired or replaced by a service centre to avoid any dangers. Faulty or unqualified repair work may cause danger and risks to the user.
- Do not dismantle the appliance under any circumstances. No warranty claims are accepted for damage caused by improper handling.
- Always keep the appliance out of reach of children.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Safety and set-up

- Children should be supervised to ensure that they do not play with the appliance.
- Do not leave the appliance unattended as long as it is in use. Extreme caution is advised when the appliance is being used near children and people with limited physical, sensory or mental capabilities.
- Before using the appliance for the first time, clean all parts which come into contact with water carefully. Please see full details in the "Cleaning and Care" section.
- Dry the appliance before connecting it to mains supply.
- Never operate or place any part of this appliance on or near hot surfaces such as a gas burner, electric burner or heated oven.
- Operate the appliance with delivered parts only.
- Operate the appliance with its original base. Do not use the base for any other purpose.
- Do not use the appliance with damp or wet hands.
- Always use the appliance on a stable, flat, clean and dry surface.
- Make sure that there is no danger that the power cord could be accidentally pulled or that someone could trip over it when the appliance is in use.
- Position the appliance in such a way that the plug is always accessible.
- Hold the appliance by the handle only. There is a danger of burns. Avoid contact with hot surfaces as well as with the steam being emitted.
- Position the lid so that the hot steam is directed away from you.
- Do not open the lid while the water is boiling. Be careful while you are opening the lid after the water has boiled. The steam which comes out of the kettle is very hot.
- Make sure that when using the kettle, the lid always remains closed properly.
- Never fill the appliance above the maximum level indicator. If it is overfilled, then boiling water may splash out.
- Do not fill the kettle below the minimum level indicator.
- Never operate the appliance without any water inside it.
- Do not fill the kettle when it is fitted on its base.
- Do not stick any foreign objects on the appliance.



The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.

If the appliance is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

2 Operation

Preparation

- 1 Remove all packaging and sticker materials and dispose of them according to applicable legal regulations.
- 2 Before using the appliance for the first time, clean all parts which come into contact with water carefully. (See the "Cleaning and care" section).
- 3 Before connecting the kettle, ensure that the voltage indicated on the identification plate corresponds with the mains voltage. Connect the appliance to an earthed wall socket only.
- 4 Open the lid and fill the water tank with water. Do not fill with less than the MIN mark. Do not fill with more than the MAX mark. Do not forget to close the lid properly after filling the kettle.
- 5 Set the kettle on its base. Make sure that the kettle is sitting in an upright position and that it is sitting on the base correctly and in a stable position.
- 6 Press the ON/OFF switch to boil. Allow the kettle to boil.
- 7 Pour out the hot water and rinse the kettle with water. This will remove any remaining manufacturing residues from the inside of the water tank.
- 8 Clean kettle well before initial use and discard water of the first two boiling cycles.



CAUTION: Do not place the water tank on the base while filling it with water. Never fill the water tank above the maximum level indicator or below the minimum level indicator.

Switching on

- Insert the mains plug into a wall socket.
- Press the ON/OFF switch to boil. The pilot light will light up when the switch is at the "ON" position.

Switching off

- When the water has boiled, the appliance will switch off automatically and the pilot light will go out. The switch will be at the "OFF" position.



CAUTION: The lid should always be closed during the boiling process; otherwise the kettle will not switch off automatically.

CAUTION: Do not open the lid while the water is boiling or has just boiled as hot water could splash out. Ensure that no water splashes onto the base.

CAUTION: Do not open the lid while the water is boiling. Be careful while you are opening the lid after the water has boiled. The steam which comes out of the kettle is very hot.

Note

Let the kettle cool down between each heating process. The kettle can be switched off manually at any time.



NOTE: After the ON/OFF switch has switched off, do not force it into the "ON" position as this will seriously damage the operating mechanism.

3 Information

Cleaning and care

Caution

Never use petrol, solvents or abrasive cleaners, metal objects or hard brushes to clean the appliance.

Never put the appliance, base or power cord in water or any other liquid.

- 1 Switch the appliance off and disconnect it from the wall socket.
- 2 Let the appliance cool down completely.
- 3 Use a damp soft cloth and a little mild cleanser to clean the exterior of the appliance.



NOTE: Before using the appliance after cleaning, dry all parts carefully using a soft towel.

Descaling the kettle

Descaling extends the life of your kettle. Descaling period depends on the water hardness of your area.

- 1 Fill the kettle with water, up to three quarters of the maximum level.
- 2 Add white vinegar or salts of lemon in the kettle up to the maximum level.
- 3 Boil the solution (refer to Operation section).
- 4 After the kettle has switched off, unplug the appliance.
- 5 Leave the solution in the kettle for a few hours.
- 6 Pour out the solution and rinse the inside thoroughly.
- 7 Fill the kettle with clean water and boil the water.
- 8 Empty the kettle and rinse it with water again.



NOTE: If there is still some scale, repeat the procedure. A descaler which is appropriate for utensils may also be used to remove scale. Always follow the instructions of the particular descaler that is being used.

Warning

If you do not descale the kettle after a long time period of use, the bottom at the inside of the water tank will be covered with lime scale and the appliance will not work. This will necessitate it to be repaired by a service centre.

No warranty claims are accepted for damage caused by improper handling.

Storage

- If you do not plan to use the appliance for a long period of time, please store it carefully.
- Make sure the appliance is unplugged and completely dry.
- Store the appliance in a cool, dry place.
- Make sure the appliance is kept out of the reach of children.

Environmental note

This appliance has been made from high quality materials and parts which can be reused and are suitable for recycling. Do not dispose of the appliance with normal household waste at the end of its service life. Consult your local authorities for disposal information and facilities available.

Help protect the environment by recycling used appliances.

Technical data

Power supply: 220-240 V ~, 50-60 Hz

Power: 1850-2150 W

Max capacity: 1.7 L

Technical and design modifications reserved.

Branches

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the appliance.

South African Branches:

BLOEMFONTEIN

Unit Number 5
Monument Business Park
50 Monument Road
Oranjesig, Bloemfontein
Bloemfontein.Service@defy.co.za

CAPE TOWN

5A Marconi Rd. Montague Gardens, 7441
CapeTown.Service@defy.co.za

DURBAN

135 Teakwood Road, Jacobs,
Durban, 4052
Durban.Service@defy.co.za

EAST LONDON

Robbie de Lange Road, Wilsonia,
East London, 5201
EastLondon.Service@defy.co.za

GAUTENG, MIDRAND

127 15th Road, Cnr Pharmaceutical & 15th Rd,
Midrand, Gauteng
Gauteng.Service@defy.co.za

POLOKWANE

87 Nelson Mandela Drive, Superbia 0699
Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road, North End, Port Elizabeth
6001
PortElizabeth.Service@defy.co.za

Sub-Saharan Africa Branches:

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606, Sheki Sheki Road
P.O. Box 33681
Lusaka, 10101, Zambia
Tel: +260 0211 242332/3
Fax: +260 0211 242933
sgiservicecentre@microlink.zm

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area
P.O. Box 21158, Windhoek, Namibia
Tel: (061) 216162
Fax: (061) 216134
atlantic@mweb.com.na

ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent
Msasa, Harare, Zimbabwe
Tel: +263 4 486165/6
Cell: +263 772 469010
Cell: +263 772 469011

BOTSWANA: RAY MORGAN AGENCIES

RMA Service Centre, Plot 48, East Gate
Gaborone International Commerce Park
Kgale View, Gaborone
Botswana
Tel: +267 390 3996 / 390 3912
Fax: +267 318 7376
Cell: +267 7134 6539
service@rma.co.bw; raja@rma.co.bw

SWAZILAND: LYNDS DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100
Tel: (00268) 2515 4310/8
Fax: (00268) 2518 4318

MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C
Cell: +258 84 44 61 234
coolworldlda@hotmail.com
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

5 Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Carry-in service. Small appliances are repaired in our service centres and are not collected from the customers home. Faulty units must be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**