

## **WARM UP WITH PHILIPS**

### **PHILIPS CAMPAIGN TERMS AND CONDITIONS**

Please read these Campaign Terms and Conditions (“Terms and Conditions”) carefully. Participation in this Campaign will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate in this Campaign.

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#### **TERMS AND CONDITIONS**

1. All persons (“Participants”) entering the Philips Campaign (“Promotion”) agree that the Promotion rules, as set out in these Terms and Conditions (“Rules”), shall apply and are binding on them.
2. COLAB Squared (Pty) Ltd (“COLAB”) and Versuni South Africa (Pty) Ltd are collectively referred to as the “Promoters” in respect of the Promotion for purposes of these Terms and Conditions.

The Versuni South Africa (Pty) Ltd Competition (“Competition”) – the Warm Up with Philips Promo – will commence on 15 May 2026 and entries to the Competition will close on 31 July 2026 at 23h59. Any entries received after midnight on the last day will be invalid and will not be considered. The extension or shortening of the Competition period shall be at the Promoter’s sole discretion.

3. The Competition is open to:
  - Consumers residing in the Republic of South Africa (“RSA”) who are 18 (eighteen) years of age or older; and
  - Floor Sales People (“FSPs”) who are permanently employed by approved participating retailers or affiliate members within the RSA.

Participants must be in possession of a valid South African identity document or valid passport.

4. The Competition is not open to directors, members, partners, agents, employees or consultants of the Promoters, their affiliates, advertising agencies, suppliers of goods or services in connection with the Competition, or their spouses, life partners, business partners, immediate family members or associates.
5. Participants stand a chance to win:
  - Guaranteed prizes in the form of Uber vouchers, Takealot vouchers, or other promotional vouchers ranging in value from R50.00 up to R300.00; and/
  - 1 (one) of 5 (five) exclusive all-inclusive Coffee Experience Trips to Uganda (“Grand Prize”).
  - The Promoters reserve the right to increase, amend, substitute or vary voucher types and values at their discretion.
  - Each Grand Prize trip has a total maximum value of R45,000.00 (Forty-Five Thousand Rand) and is valid for the winner and 1 (one) guest/partner.
6. To enter the Competition, Participants must purchase or sell any participating Philips Espresso Coffee Machine product (“Qualifying Product”) from a participating retailer, either in-store or online, during the promotional period and register the purchase or sale via the official Warm Up with Philips WhatsApp line on +27 83 267 4482, as advertised. Participating products and participating retailers will be communicated via the official WhatsApp line.

Participants may be required to submit:

- Full name and surname.
- Contact details.
- Store and branch details (where applicable).
- Invoice or proof of purchase number; and
- Details of the Qualifying Product purchased or sold.

Only entries submitted through the official WhatsApp line on +27 83 267 4482 will be considered valid for participation in the Competition.

The Participants is responsible for ensuring that all information provided to the Sponsor is accurate, complete, and up to date. The Promoter shall not be responsible for lost, misdirected, illegible, late, or tampered entries.

Participation in the Competition does not make the Participants a winner.

7. Participants will be required to review and accept the Campaign Terms and Conditions and Privacy Policy as part of the official WhatsApp entry process prior to completing a valid entry.
8. By proceeding with the Competition entry process on the official WhatsApp line, Participants acknowledge that they have read, understood, and accepted these Terms and Conditions and the applicable Privacy Policy.
9. All Competition-related queries, support requests, technical assistance, prize enquiries, and customer service communications must be directed to the official Warm Up with Philips WhatsApp support line on +27 83 267 4482.
10. Entries are unlimited. Participants will receive an entry into the Competition each time a Qualifying Product is purchased or sold and successfully registered during the promotional period.
11. Guaranteed prizes are limited and available while stocks last.
12. The Promoter reserves the right, at its sole discretion, to substitute, amend, vary, exchange or replace any Prize, guaranteed prize, voucher type, voucher provider, or Prize value with another prize, voucher or benefit of equal, lesser or greater value should circumstances beyond the Promoter's control require such change.

The Prize, including the Grand Prize trip to Uganda, is non-transferable and may not be exchanged for cash, credit, or any other products or services.

13. The Grand Prize trip to Uganda is subject to travel availability, airline schedules, accommodation availability, visa requirements, and any other travel-related arrangements as determined by the Promoter and/or its appointed travel partners.
14. The winner and their guest/partner are responsible for ensuring that they are in possession of valid passports. Passports must remain valid for at least 6 (six) months after the return date of the trip.

Any visa application costs, passport application or renewal costs, travel insurance, inoculations, medical requirements, and any other travel documentation or related expenses shall be for the winner's own account.

15. To the extent that any taxes, duties, levies or other charges may be levied on a Prize by any government or regulatory authority, the winner shall be liable therefore, and the Promoter will not increase the Prize value to compensate for such charges.

16. Participants are responsible for retaining their proof of purchase and/or proof of sale. Failure to produce valid proof upon request may result in disqualification and forfeiture of any Prize.
17. The winner may only claim 1 (one) Prize. The winner may not have previously won a Promoter competition more than once within a 90-day period. Any winner drawn who has won in the last 90 days may be disqualified and an alternative winner drawn.
18. The draw will be conducted in the presence of an independent auditor or registered independent accounting professional.

Winners will be contacted telephonically and/or via WhatsApp and/or email using the contact details provided during entry within 5 (five) business days of the applicable draw date.

If a winner cannot be contacted within 72 hours of the first contact attempt, or fails to comply with any verification requirements, the Prize may be forfeited and an alternative winner selected.

19. The Promoter reserves the right to conduct verification checks on winners, including identity verification and proof of purchase validation, before awarding any Prize.
20. The Promoter may refuse to award a Prize if:
  - The entry procedures or Rules have not been complied with;
  - False, misleading or fraudulent information has been supplied; or
  - Irregular or suspicious activity is detected.

Any attempt to violate these Rules will result in immediate disqualification.

21. Participants enter the Competition entirely at their own risk. The Promoter and its directors, affiliates, members, employees, agents, consultants, suppliers and contractors shall not be liable for any accident, injury, loss, damage or harm arising directly or indirectly from participation in the Competition or use of any Prize.
22. The Promoter shall not be responsible for any cancellation, delay, disruption, injury, illness, travel restriction, visa issue, force majeure event, airline issue, government regulation, or third-party supplier failure related to the Grand Prize trip.
23. Participants hereby indemnify and hold harmless the Promoter and its affiliates against any claims, damages, liabilities or losses arising from participation in the Competition or acceptance and use of any Prize.

24. By entering the Competition, participants consent to the Promoter processing their personal information in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA") for purposes relating to the administration of the Competition.

Participants may separately opt-in to receive future marketing communications from the Promoter. Participation in the Competition is not conditional upon providing such consent.

25. The Promoter's Privacy Policy can be accessed at: <https://www.philips.com/a-w/privacy.html>  
Any personal information relating to Participants or winners will be used solely in accordance with POPIA and applicable South African law and will not be disclosed to third parties without consent, unless required by law.
26. By participating in the Competition, participants consent to the sharing of personal information between the Promoter's divisions, affiliates, subsidiaries, agencies and service providers for Competition administration purposes.
27. By posting or submitting any content, images or comments relating to the Competition, Participants grant the Promoter a worldwide, royalty-free license to reproduce, modify, publish and use such content for promotional and marketing purposes. Participants confirm that any content submitted is their own original work and does not infringe the rights of any third party.
28. Winners may be requested to participate in publicity, photography and marketing material relating to the Competition. Winners may decline such participation.
29. All winners must claim their Prize within 30 days of notification and may be required to present:
  - A valid identity document;
  - Proof of purchase and/or sale; and
  - Any additional verification documentation reasonably requested by the promoter.

Failure to comply may result in disqualification and forfeiture of the Prize.

30. Competition artwork and advertising material are for illustrative purposes only.
31. This Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook, Instagram, WhatsApp or any other social media platform.
32. The Promoter and its affiliates are not responsible for:

- Incorrect or inaccurate entry information;
- Technical malfunctions;
- Network or system failures;
- Lost or delayed entries;
- Interruptions in data transmission;
- Inaccessible websites or online services; or
- Any other technical errors affecting participation.

33. The Promoter reserves the right to amend, postpone, suspend, extend or terminate the Competition and these Rules at any time, where deemed necessary in the Promoter's sole discretion or where circumstances beyond the Promoter's control require such action.

In the event of such termination or amendment, Participants waive any rights or claims against the Promoter arising from such action.

The Promoter shall not be liable for any delays arising from unforeseen circumstances beyond its reasonable control, including but not limited to stock shortages, strikes, lockouts, damage during transportation, civil unrest, threat of war, governmental actions, fire, explosion, storms, floods, earthquakes or other natural disasters.

The above Rules are severable. If any provision is found to be unlawful or unenforceable, such provision shall be severed and the remaining provisions shall remain in full force and effect.

34. These Rules shall be governed and interpreted in accordance with the laws of the Republic of South Africa.